Delegation Request Form



I wish to appear before *

🔽 Council

Advisory Committee of Council

Date of Meeting *

12/13/2021

Robert Moroz	

Phone *

Email *

Capacity in which you will be attending *

Attending as an Individual

Representing a Group / Organization

Name of Group / Organization / Business *

Community Hub Organizations

Have you contacted Administration regarding this matter? *

Who from Town Administration have you contacted?*

m

Heidi Baillargeon

🕞 Yes

Reason(s) for Delegation Request (subject matter to be discussed). If the request is in response to an item on the agenda, please specify the item's agenda # *

Comment on Report of Health and Safety Issues at Community Hub

If your request is in response to an agenda item, are you in favour of the recommendation? If not, please provide your reasoning below

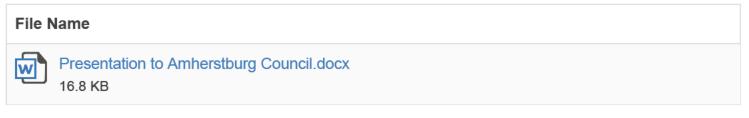
Will a powerpoint presentation be made? *

🔿 Yes

🕞 No

Note: An electronic copy of the PowerPoint presentation is required to be submitted to delegations@amherstburg.ca no later than 12:00 noon on the Friday before the meeting.

Please upload speaking notes and/or presentation materials - 4 Attachments Max (10MB Each) (pdf, docx, xlsx, jpg, jpeg, gif, png, tif) *



Personal information contained on this form is authorized under Section 5 of the Town of Amherstburg's Procedure By-law, for the purpose of contacting individuals and/or organizations requesting an opportunity to appear as a delegation before Council or an Advisory Committee of Council. The Delegation Request Form may be published in its entirety with the public agenda which is also posted on the Town's website. The Procedure By-law is a requirement of Section 238(2) of the Municipal Act, 2001.

Please note that all meetings are open to the public except where permitted to be closed to the public under legislated authority. Questions regarding collection of the information on this form or additional accessibility requirements may be directed to the Municipal Clerk, 271 Sandwich Street South, Amherstburg, ON N9V 2A5, 519.736.0012.

Delegate Guidelines



In accordance with the Town's Procedure By-law, a by-law governing the proceedings of Council, the conduct of its members and the calling of meeting for the Town of Amherstburg:

- Delegations may address Council or Committee for the purpose of bringing a specific matter before Council. In this instance, the request form must be received prior to the preparation of the agenda, no later than 12: 00 noon on the Wednesday prior to the Monday meeting.
- Delegations may address Council or Committee with respect to an item on the agenda, to which the individual/group has a bona fide interest and verbally present information on matters of fact. In this instance, the request form must be received by 12:00 noon on the Friday preceding the Council meeting.
- There is a strict time limit for delegations at meetings. Delegations will have 5 minutes to speak, not inclusive of questions from Council or the Committee. No more than 4 delegations will be heard per item of discussion by Council.
- Delegation requests received after the deadline will not be added to the public agenda. In the event registration with the Clerk is not made by 12:00 noon on the Friday preceding the meeting, but prior to 4:00 pm on the date of the meeting, the Clerk will bring the request to the attention of Council. Council, on a majority vote, may decide to hear the delegation.
- PowerPoint presentations are permitted provided that an electronic copy of the presentation is submitted to the Town Clerk no later than 12:00 noon on the Friday before the meeting. A copy of the presentation will be distributed to Council or Committee, as the case may be, as part of the delegation submission.
- A copy of the delegations speaking notes/presentation material must be submitted with the delegation request form to comply with Section 5.11 of the Procedure By-law.

Thank You Submission Successful

Hub Health and Safety Issues

12 Dec 2021

The Amherstburg Community Hub houses accessible services in a pleasant space, and offers great opportunity for interagency collaboration. This facility serves a wide range of clientele, but it should be recognized that many of these people are vulnerable and in need of continuing supports.

The Report submitted to Council for discussion very clearly describes the serious security concerns shared by the occupants of the Hub. As service providers, we see this as a threat to our operations in the Hub in several ways:

- Client/Patient Services
 - Some using services in the Hub have reported concerns about their safety after being harassed by youth around the facility - sadly this includes some children. We are very concerned that those subjected to this behaviour may avoid seeking assistance or care, or may have a traumatic response
 - The Hub is a newer facility, and it is likely there will be increased demand for services offered at that site. Should the public find the Hub environment threatening there is strong potential that this facility will instead be underutilized, despite the local need for these primary care, community and social supports
 - The building has been beautifully renovated, but vandalism is causing the facility to appear far less inviting
 - Many Hub service providers are challenged to ensure mandated privacy requirements as a result of harassing behaviour
 - In a particularly sad instance the Food Bank was broken into and food was tossed around the skate park
- Staff Safety
 - As in all workplaces, the organizations in the Hub are committed to providing a safe environment for all staff members. However, significant threats to safety have occurred
 - One staff member suspects her tires were deflated
 - Staff members have been surprised to find unauthorized youth hiding or roaming in the building. Many of these youth have been verbally abusive and have the potential to physically overwhelm our people
 - Operations at the Hub have been interrupted by knocking on windows, yelling in halls and even by lighting fires
 - Safety equipment has been compromised in one case, a fire extinguisher was activated
 - o Left unaddressed these safety concerns will increasingly undermine service delivery

Local police have been very responsive to calls regarding these incidents, but there are limits to police capacity to assist. It is likely that security at the Hub would be greatly improved by transitioning from a reactionary approach to a more preventative one. Thankfully there has already been movement in this direction:

- Safety Assessment
 - WPS has completed an assessment using Crime Prevention Through Environmental Design principles

- Recommendations from this assessment are incorporated in the Report being reviewed today
- Meeting with Town representatives
 - \circ $\;$ Hub organizations met with Town representatives on 17 Nov $\;$
 - Security issues were discussed, and potential solutions were considered many of these are also included in the Report to Council
- Skate Park
 - There was strong agreement that the skate park was a major contributing factor towards security concerns
 - \circ The Town removed the skate park within days of the 17 Nov meeting

As service providers we are very appreciative that the Town recognizes security concerns at the Hub must be addressed, and has responded with recommendations that we strongly support.

Submitted on behalf of Amherstburg Community HUB Committee

Robert Moroz

Acting Executive Director

Essex County Nurse Practitioner Led Clinic