



FIRE SERVICES
DASHBOARD

1 - SERVICE LEVEL DELIVERY		2018	YTD 2019	Nov-18	Nov-19
INCIDENTS		436	306	26	31
Inident Types	OFM codes				
Fire	01 - 29	56	54	4	6
False Fire Alarms	31 - 39	112	96	6	10
Public Hazard	41 - 59	47	44	6	4
Rescues	601 - 69	72	64	4	7
Medical	701 - 899	72	38	3	4
Others	91 - 99	77	10	3	0

Number of calls by station		2018	YTD 2019	Nov-18	Nov-19
Station # 1		153	94	11	10
Station # 2		90	100	5	9
Station # 3		45	34	4	3
Duty Officer		153	77	6	9

3 - AVERAGE RESPONSE Targets		2018	YTD 2019	NOV-19 AVG	Nov-19
Alarm Processing Time	90th Percentile	0:03:14	0:03:51	0:02:04	0:03:51
Turnout Time	90th Percentile	0:07:11	0:07:18	0:03:45	0:06:58
Travel Time	90th Percentile	0:09:07	0:08:11	0:03:27	0:06:08

3 - OTHER STATISTICS		2018	YTD 2019	Nov-18	Nov-19
Total Training Session		173	193	21	13
Total Training Session (Station 1)		47	44	5	4
Total Training Session (Station 2)		47	42	4	4
Total Training Session (Station 3)		51	42	4	4
Total Training Session (Extra)		36	65	8	1
Total Routine Station Maintenance & Inspection		146	133	13	12
Fire Prevention Inspections		48	61	4	1
Business Licenese Inspections		19	17	1	1
Fire Prevention Program Activities (i.e. Lockbox, Special Event)		106	139	7	5
Fire Safety Plan Reviews (Emergency Plans, Fire Safety Plans)		53	158	13	21
Vulnerable Occupancy Annual Inspections		12	28	3	3
Smoke and CO Alarm Install		14	13	1	0
Fire Permits Issued		347	437	0	5
Fire Permit Inspections		567	247	2	6

4 - COMMUNITY IMPACT		2018	YTD 2019	Nov-18	Nov-19
Total \$ Loss (Estimate)		291,950	523,500	0	0
Total \$ Saved (Estimate)		1,120,000	960,000	0	0
Residential Fire Related Injuries (Entire)		1	0	0	0
Fire Fighter		0	0	0	0
Public		1	0	0	0
Residential Fire Related Fatalities (Entire)		0	1	0	0
Fire Fighter		0	0	0	0
Public		0	1	0	0



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5 - CHIEF'S COMMENTS

Participation in the County of Essex Emergency Exercise took place on November 18, 2019. Much of the month was spent preparing for our own Exercise held On November 29 which involved the establishment of our Emergency Worker Centre should an incident occur at the Fermi II nuclear Generating Station. A great turn out of Staff at the Annual Santa Claus Parade on Saturday the 23rd and the kick off of our Firefighters Association Toy Drive began with the Collection of Toys for those less fortunate in the Community at Fire Stations

30-Nov-19



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1 - SERVICE LEVEL DELIVERY		2018	YTD 2019	Dec-18	Dec-19
INCIDENTS		436	331	51	25
Inident Types	OFM codes				
Fire	01 - 29	56	60	3	6
False Fire Alarms	31 - 39	112	101	11	5
Public Hazard	41 - 59	47	49	3	5
Rescues	601 - 69	72	70	9	6
Medical	701 - 899	72	41	12	3
Others	91 - 99	77	10	13	0

Number of calls by station		2018	YTD 2019	Dec-18	Dec-19
Station # 1		153	102	20	8
Station # 2		90	107	7	7
Station # 3		45	40	5	6
Duty Officer		153	81	19	4

3 - AVERAGE RESPONSE Targets		2018	YTD 2019	DEC-19 AVG	Dec-19
Alarm Processing Time	90th Percentile	0:03:14	0:03:48	0:01:48	0:02:20
Turnout Time	90th Percentile	0:07:11	0:07:18	0:03:11	0:06:09
Travel Time	90th Percentile	0:09:07	0:09:10	0:05:22	0:09:16

3 - OTHER STATISTICS		2018	YTD 2019	Dec-18	Dec-19
Total Training Session		173	203	17	10
Total Training Session (Station 1)		47	47	3	3
Total Training Session (Station 2)		47	45	3	3
Total Training Session (Station 3)		51	45	3	3
Total Training Session (Extra)		36	66	8	1
Total Routine Station Maintenance & Inspection		146	147	12	14
Fire Prevention Inspections		48	64	4	3
Business Licenese Inspections		19	18	0	1
Fire Prevention Program Activities (i.e. Lockbox, Special Event)		106	146	9	7
Fire Safety Plan Reviews (Emergency Plans, Fire Safety Plans)		53	172	5	14
Vulnerable Occupancy Annual Inspections		12	30	2	2
Smoke and CO Alarm Install		14	13	0	0
Fire Permits Issued		347	442	2	5
Fire Permit Inspections		567	252	2	5

4 - COMMUNITY IMPACT		2018	YTD 2019	Dec-18	Dec-19
Total \$ Loss (Estimate)		291,950	526,000	95,000	2,500
Total \$ Saved (Estimate)		1,120,000	960,000	0	0
Residential Fire Related Injuries (Entire)		1	0	1	0
Fire Fighter		0	0	0	0
Public		1	0	1	0
Residential Fire Related Fatalities (Entire)		0	1	0	0
Fire Fighter		0	0	0	0
Public		0	1	0	0



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5 - CHIEF'S COMMENTS

On December 2nd, Chief met with MOL- PTSD Coalition, Planning began for the Winter True Festival with Tourism staff. Dec 6, Conducted a debrief of our EWC Exercise. Dec. 11 Chief Attended retirement function for Chatham-Kent Fire Chief Bob Crawford Retirement. Windsor Fire and Rescue Haz-Mat Team conducted annual Familiarization training for all staff on Dec. 11 & 12. Amherstburg Volunteer Fire fighters Association held their annual Xmas Bar B Q at the Sportsman club facility.

31-Dec-19